

# TRANSPARENCY AND DISCLOSURE REPORT FOR THE THIRD QUARTER OF 2019

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Identification no: RO 7926069 Registered at trade regisrty under no. J40/10296/1995 EUID: ROONRC J40/10296/1995 Registeredat bank's registry under no. RB-PJR-40-028/1999 Equity: 1.829.253.120 RON

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### INTRODUCTION

This report has been prepared to respond to the transparency and publicity requirements of the National Bank of Romania Regulation no. 5/2013 on prudential requirements for credit institutions, as subsequently amended and supplemented, as well as Regulation no. 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No. 648/2012.

All the amounts presented are in thousand lei, if otherwise is specified.

This report is prepared individually for September 30, 2019.

Following an overall evaluation of the frequency of information submitted for publication in the Transparency Report according to Pillar 3, this quarterly report mainly provides an update of the areas mentioned below, which are also in line with the recommendations of the European Banking Authority ("EBA"), in the framework of the "Final Report on the publication requirements under Part 8 of EU Regulation no. 575/2013 (ABE Guide, ABE / GL / 2016/11, version 2).

The areas that require quarterly publication of information are as follows:

- Information regarding own funds and the relevant indicators based on Regulation no. 1423/2013, which presents the implementing technical standards regarding the publication of the own funds requirements for the institutions;
- Information regarding the leverage indicator based on Regulation no. 200/2016, which presents the implementing technical standards regarding the publication of the leverage effect indicator for institutions;
- Information regarding the total risk-weighted assets and capital requirements in accordance with Article 438 points (c) - (f) of the CRR. According to ABE / GL / 2016/11 Guide, version 2, the EU OV1, EU CR8, EU CCR7 and EU MR2-B forms will be used to publish the necessary information;
- Information on risk exposures and credit quality with the corresponding quarterly or semiannual frequency according to Guide ABE / GL / 2016/11, version 2, EU forms INS1, EU CR1 -A, EU CR1 - B, EU CR1 - C, EU CR1 - D, EU CR1 - E, EU CR2 - A, EU CR2 - B, EU CR3, EU CR4, EU CR5, EU CR6, EU CR 7, EU CR 10, EU CCR1, EU CRR2, EU CCR3, EU CCR4, EU CCR5 - A, EU CCR5 - B, EU CCR6, EU CCR8, EU MR1, EU MR2-A, EU MR3 and EU MR4;
- Information regarding the indicator Rate of coverage of the liquidity requirement considered as items prone to rapid changes in accordance with Guide ABE / GL / 2017/01.

### 1. Own funds

On September 30, 2019, OTP BANK ROMÂNIA S.A. calculated the own funds according to the egulation of the National Bank of Romania no 5/2013 on prudential requirements for credit institutions and Regulation (EU) 575/2013 on the own funds of credit institutions and investment firms with subsequent amendments and completions.

The Bank's own funds, according to the legal regulations in force regarding capital adequacy, include:

- Level I own funds, which include the subscribed and paid-up share capital, capital bonuses, eligible reserves, the deferred result and the deductions provided by the legislation in force;
- Level II own funds include subordinated loans and deductions provided by the legislation in force.

Common Equity Tier 1 (CET1): Instruments and Reserves	Individual
Capital instruments eligible as CET1 Capital	1,872,004
Of which: Capital instruments subscribed by public authorities in emergency situations	1,872,004
Retained earnings	(404,107)
Other reserves	62,789
Funds for general banking risk	4,763
Common Equity Tier 1 (CET1) before regulatory adjustments	1,535,449
Common Equity Tier 1 (CET1): Regulatory Adjustments	-
Additional Value Adjustments (Negative Value)	(600)
Intangible assets (excluding related tax liabilities) (negative)	(38,864)
Deferred tax assets that are based on future profitability, excluding those resulting from temporary differences (without related tax liabilities when the conditions of	(5,853)

Article 38 (3) are met) (negative)	
Other transitional adjustments for core Tier 1 own funds	108,607
Basic own-fund items or deductions from them - others	9,359
Basic level 1 core funds (CET1)	1,608,099
Additional level 1 own funds (AT1)	-
Level 1 own funds (T1 = CET1 + AT1)	1,608,099
Level 2 own funds (T2)	-
Total own funds (TC = T1 + T2)	1,608,099
Total risk weighted assets	7,845,438
Rate and amortization of own funds	-
Additional Tier 1 own funds (as a percentage of the total exposure amount)	20.50%
Tier 1 own funds (as a percentage of the total exposure value)	20.50%
Total own funds (as a percentage of the total exposure amount)	20.50%
The requirement for own-account silencer (the own-funds requirement of Tier 1 under Article 92 (1) (a) plus the capital buffer and anti-cushioned shock absorbers plus the systemic shock absorber, plus the institution's shock absorber of systemic importance expressed as a percentage of the exposure value)	196,136
of which: the capital buffer	196,136
Basic Tier 1 own funds available to meet the damping requirements (as a percentage of the exposure value)	8.32%

As of September 30, 2019, the value of individual own funds was RON 1,608,099 thousand.

The bank included in the prudential perimeter OTP Leasing, in which it owns a shareholding of 59.99% for the social capital and for which the prudential consolidation conditions provided by Regulation no 575/2013 art 19 were fulfilled. Prudential consolidation has been done through the global consolidation method, and the value of the consolidated own funds is RON 1,610,944 ths.

For the consolidation for accounting purposes, the Bank applied the exception provided in the Financial Reporting Standard 10 Consolidated - Financial Statements para a (point IV), OTP Leasing being included in the consolidated financial statements of the parent company OTP BANK Nyrt.

OTP BANK ROMANIA S.A. does not have hybrid equity instruments, instruments whose provisions provide for a redemption incentive or instruments that are subject to the transitional regime.

#### • Internal capital adequacy assessment

The process of capital adequacy to risks within OTP Bank Romania SA covers both risks for which the Romanian National Bank requires capital allocation and risk which are internally assessed in order to have an adequate internal capital in relation to the risk profile of the bank. The ratio between total capital requirement and regulated capital requirement on September 30, 2019 is 126.2% at consolidated level. The main categories of risks followed are: credit risk, operational risk, residual risk, concentration risk, risks which arise from the activity of granting loans in FX to the debtors which are exposed to foreign currency risk, liquidity risk, reputational risk, stress test component (including external risks to the credit institution) and interest rate risk.

#### 2. Information on the minimum capital requirements

For calculating the capital adequacy to risks, the treatment of the credit risk is made in accordance with the standard approach provided by the EU Regulation 575/2013 of European Parliament and Board from June 26, 2013 regarding prudential requests for credit institution and investment firms and modification of EU Regulation no. 648/2012. For the calculation of the minimum capital requirements related to the position, operational and foreign currency risks, the Bank uses the standard approach.

For the purpose of calculating the additional capital requirement, OTP BANK ROMANIA S.A. evaluates quarterly the capital requirements for the non-regulated risks. In the internal process for assessing the capital adequacy to risks, OTP BANK ROMANIA S.A. uses both quantitative and qualitative approaches.

In the process of evaluating the capital adequacy to risks, OTP BANK ROMANIA S.A. shall prepare annually a plan regarding the capital, approved by the management body. This plan will include estimated capital requirements according to business objectives proposed by the Bank for that year. This plan will be updated whenever will be anticipated situations where, due to changes of the business environment and/ or strategic objectives of the Bank, the capital required for carrying out the Banking activity no longer meets the minimum requirements.

#### 3. Leverage Risk

The risk associated with the excessive use of leverage means the risk arising from the Bank's vulnerability to leverage or contingent leverage that may require unplanned corrective measures of the business plan, including the emergency sale of assets which could result in losses or reevaluation of the assets left.

Through its activity, OTP Bank Romania SA assumes exposure to leverage risk at a level that does not endanger the bank's profitability and capital.

In order to achieve this maximum and warning limits were established, the leverage risk indicator is including in the planning process, a methodology was established to calculate potential extra capital need for leverage risk, the indicator is monitored at ALCO and Directorate level.

During the first three quarters of the 2019 the leverage risk level has stayed within the approved limit (both maxim and warning limit).

The risk associated with the excessive use of leverage is monitored at a consolidated level. Due to the size of OTP Leasing there is no significant effect on the consolidated leverage risk indicator.

# Description of the factors that influenced the leverage indicator over the period covered by the Leverage Leverage Indicator

At 30.09.2019, the indicator of the transitional leverage effect was 12.15%, compared to 30.09.2018 when its value was 10.15%.

Exposures to financial derivatives	Applicable amounts
Effective notional effective value of underwriting credit derivatives	5,824,256
Total exposures to financial derivatives	79,973
Alte expuneri extrabilanțiere	Applicable amounts
Off-balance sheet exposures denominated in gross notional value	704,766
(Adjustments for conversion into equivalent credit amounts)	-
Financing operations for securities that are not subject to a clearing agreement between different products	479,010
Other off-balance exposures	-
Exposures for calculating the leverage indicator according to the CRR Regulation	Applicable amounts
Total balance sheet exposures (excluding financial derivatives, SFT and exempted exposures), of which:	11,970,961
Exposures related to the trading book	-
Exposures related to the banking portfolio, out of which:	-
Guaranteed bonds	-
Exposures considered as sovereign	1,850,1488
Exposures to regional governments, multilateral development banks, international organizations and public sector entities that are not treated as sovereign entities	11,197
Institutions	595,427
Exposures secured by mortgages on immovable property	2,903,163
Retail exposures	2,239,825
Companies	2,979,537
Exposures in default	395,627
Other exposures (eg equity securities, securitisations and other assets that do not meet credit obligations)	996,037

Own funds and total exposure measurement indicator	Applicable amounts
Tier 1 capital - transitional definition	1,608,099
Total Leverage Ratio exposure - using a transitional definition of Tier 1 capital	13,234,712
Leverage Ratio - using a transitional definition of Tier 1 capital	12.15%

#### 4. Risk management

Within OTP BANK ROMANIA S.A. were established strategies and processes for managing the following risks:

- credit risk;
- risk position and currency risk;
- operational risk;
- residual risk;
- interest rate risk outside the trading portfolio activity;
- concentration risk;
- liquidity risk;
- reputational risk;
- strategic risk;
- external risks;
- compliance risk

The following graphics present the evolution of the main indicators during 2019:

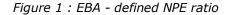




Figure 2: EBA - defined NPE coverage ratio

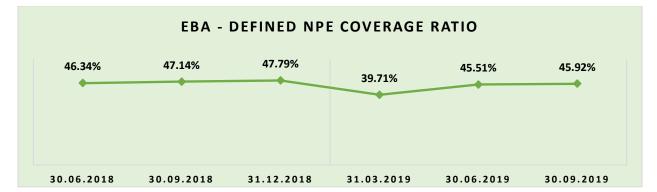






Figure 4: Total capital ratio



The above mentioned indicators show an improvement in the quality of the loan portfolio and a better provisioning of non-performing loans. Also, the solvency is at a comfortable level for the Bank, as is the return on equity.

# • Affiliates and related parties transactions

According to NBR Regulation no.5/2013 referring to capital requirements for credit institutions, OTP Bank Romania has established adequate procedures and politics to identify individual exposures and transactions related to affiliated parties, to determine the total amount of this exposures, as well as to monitor and report this type of exposures thru un independent process of verification or of loan activity.

The activity is conduct with respect to the legal provision of art. 399-403 from EU Regulation no. 575/2013, the affiliated parties exposure registered after considering the effect of credit risk reduction during year 2018 is respecting the legal requirement of 25% from its eligible capital or or, if the group of affiliated parties to the institution includes one or more institutions, the exposure value to that group may not exceed either 25% of the eligible credit institution's eligible capital or the equivalent of EUR 150 million depending on which of these the amounts are higher provided that, in the event of the application of the absolute limit, the sum of the exposure values for all related parties which are not institutions, does not exceed, after taking into account the credit risk mitigation effect in accordance with Art. 399-403 of Regulation (EU) No. 575/2013, 25% of the eligible capital of the Bank.

If the equivalent of EUR 150 million is greater than 25% of the eligible credit institution's exposure capital, the exposure value shall not exceed, after taking into account the effect of the credit risk mitigation in accordance with Art. 399-403 of Regulation (EU) No. 575/2013, 100% of the eligible capital of the Bank..

Therefore, on 30.09.2019 the situation of affiliated parties was:

- Individual level (OTP Bank Romania SA)

Number of	Gross	Related	Excluded amounts (LEI)		Or and the second se			
clients	exposure	provisions	without	with protection		Own funds %		
	(LEI)		protection	funded	unfunded	70		
Non-institutio	Non-institutions							
46	54,160	4,744	13,200	6.81	-	2.252		
Institutions								
3	324,304	48	2,502	-	-	20.008		

- on consolidated level (OTP Bank Romania SA and OTP Leasing):

Number of	Gross	Related	Excluded amounts (LEI)		Own funds			
clients	exposure	provisions	without	with protection		without with protection		Own funds %
	(LEI)		protection	funded	unfunded	70		
Non-institutii								
45	32,945	4,564	3,877	6.81	-	1.521		
Institutii								
3	324,304	48	2,502	-	-	19.973		

# 4.1 Credit Risk Management

#### A. Objectives and strategy

The Bank's objectives in respect of the credit risk management were related to:

- building a diversified portfolio whose performance does not depend excessively on the performance of an industry, geographical region or group of borrowers to ensure long-term stable profitability;
- Increasing the profitability of the credit products;
- Increasing the capacity to collect overdue receivables;
- maintaining the solvency indicator within normal limits sot that the capital requirement for credit risk does not excessively grow;
- Maintaining the portfolio quality through quarterly monitoring of a set of indicators calculated according to the methodology presented by National Bank of Romania:
  - the rate of non-performing loans the European Banking Authority's definition does not exceed  $10\%^1$ ;
  - the coverage ratio with non-performing loans The European Banking Authority's definition does not fall below 50%<sup>2</sup>;
  - the rate of non-performing restructured loans out of total restructured loans (forwards) does not exceed 75%<sup>3</sup>;
  - the risk-weighted rate (credit risk) does not exceed 60%<sup>4</sup>;

<sup>&</sup>lt;sup>1</sup> Non-performing exposures relative to total exposure - FINREP report, Form F18, [Line 070, 250; Column 060] / [Line 070, 250; Column 010];

<sup>&</sup>lt;sup>2</sup> Provisions accrued at the level of non-performing exposures reported for total non-performing exposures - FINREP ratio, Form F18, [Line 070, 250; Column 150] / [Row 070, 250; Column 060];

<sup>&</sup>lt;sup>3</sup> Non-performing restructured exposures relative to total restructured exposures - FINREP report, Form F19, [Line 330, Column 060] / [Row 330; Column 010];

<sup>&</sup>lt;sup>4</sup> Risk-weighted exposure (related to credit risk), COREP report, form C07.s001, [Line 010; Column 220] + C08.01.s001, Form C08.01.s002, [Line 010; Column 260] / Form C07.s001, [Line 010; Column 200] + C08.01.s001, Form C08.01.s002, [Line 010; Column 110];

- the rate of loans and advances with restructuring measures ("forbearance ratio") does not exceed 7%<sup>5</sup>;
- the total write off weight in the total loan portfolio (net) does not exceed 12%.

The Bank's strategy for 2019 related to the credit risk management included:

- digital channel orientation and online credit, dedicated to both new and existing customers;
- continuing to prioritize the management of outstanding loans accumulated during the crisis;
- Constant testing through pilot products of the adequacy of the strategy applied to PFs and SMEs with regard to the exposure considered and the tolerated risk profile;
- Orientation towards more flexible funding structures for corporate customers, such as credit lines or overdraft facilities;
- limitation of pre-approval for state-owned entities such as CNAIR / CFR on which factoring / settlement operations are quickly approved;
- Receivables provided by specialized companies, which can help to fund their clients / prospecting them by accelerating the analysis and approval process;
- the maturity of withdrawals within the settlement ceiling is aligned with the maturity of the invoice;
- continuing the development of commercial factoring (domestic factoring with domestic appeal and non-recourse factoring), including international factoring (export);
- improving the predictive power and predictive power of risk models and credit monitoring activity;
- The financing of clients in the category of corporations that have registered negative own funds in the last closed year or those that have registered negative EBITDA over the last two years is not supported;
- development of new product corporations specially designed to finance agriculture with different guarantee schemes and maturities;
- increasing the number of approved loans through a high level of standardization following the launch / recalibration of credit products dedicated to SME customers;
- land financing (unless land acquisition is part of a funded project) is prohibited;
- placing a great emphasis on preventing problems faced by debtors;
- improving soft collections to maintain the quality of the new loan portfolio: acquiring / developing software to better manage the business;
- encouraging lending activity in LEI to individuals and companies;
- launch of new products dedicated to both categories of customers, meeting both the current requirements of the economy and customer requirements and capabilities;
- loyalty program for individuals, by offering facilities in accessing new credit products;
- offering new loans to individual clients who had a good credit history within the bank;
- Developing credit products for individuals who open a current account for wage transfer at the bank;
- reviewing the desired customer profile for personal need and mortgage credit so that the number of potential customers increases;
- increasing the share of customers who transfer their income to current accounts opened with OTP Bank Romania S.A. in order to ensure the greatest convenience of monitoring the changing circumstances of clients;
- Initiation of promotional campaigns on both asset side, personal and passive loans, for the maintenance of existing deposits;
- Monthly sessions of the Credit Monitoring Committee sessions for a more frequent monitoring of corporate customers with early depreciation signals;
- Weekly organization of the Debt Recovery Committee sessions, with the purpose of approving the debt recovery strategy for the clients in charge of the Restructuring and Recovery Department;

<sup>&</sup>lt;sup>5</sup> Restructured exposures relative to total exposures - FINREP report, Form F19, [Row 070, 250, Column 060] / FINREP report, Form F18, [Row 070, 250; Column 010].

- organizing monthly sessions where the evolution of the bank's strategic products is monitored to maintain this portfolio at a high quality level;
- the involvement of the territorial network and the Corporate Division in managing the problems faced by the bank's clients as well as in the troubled problem recovery business by introducing portfolios quality indicators (PMUs) in the Performance Planning and Evaluation (PMP) document will be involved only in the activity of recovering credits granted to individuals);
- tracking the quality and evolution of the loan portfolio, the monthly and quarterly
  presentation within the Risk Operations Committee of the analyzes and the prepared
  statements, as well as presenting these materials to the Bank's Board of Directors for
  information;
- organizing the TOP 30 review meetings within the Restructuring and Recovery Division of Credits to monitor the main exposures and decide on the recovery strategy;
- organizing pre-filter sessions to help the sales team by accelerating the process of selecting the proposed files for approval and streamlining the approval process for credit applications;
- monitoring and modifying the value of guarantees so that their value reflects as closely as
  possible the major changes in the various markets (mortgage revaluation every 3 years
  according to the regulations in force and the reassessment of the mortgages related to the
  credits included in the client protection program);
- details of the credit risk profile for both corporate banking and retail banking are set in the bank's lending policy, which is updated annually.

### The Bank does not finance:

## Customers:

- against whom risk assumption is excluded by international accords, European Union acts and international legal regulations;
- whose activity presumably violates public morals, social value systems or is related to crimes;
- which can be possible connected to crimes, directly or indirectly, the conscious violation or evasion of legal regulations.

#### • Transactions:

- Aiming to violate legal regulations. Illegal arms trade, prohibited gambling, drug trade and all other activities that breach legal regulations qualify as prohibited business areas (e.g. money laundering, black economy);
- Do not comply with environmental requirements;
- not complying with the principles of responsible lending (for example, the amount of credit that can be granted must be determined by the customer's ability to repay the loan in monthly installments);
- involving the acquisition of securities representing membership rights issued by a member of a group of credit institutions or an undertaking closely linked to it or the acquisition of the cooperative holding;
- where the performance of the guarantee is reputational.

# B. Bank's exposure to credit risk and the risk of diminishing the amount of the claim

#### **Definition of Approaches and Applied Methods for Recognizing Amendments to Expected Loans Losses under IFRS 9**

IFRS 9 establishes a new depreciation model based on a forward-looking approach to "losses expected "that apply:

- Financial assets measured at amortized cost;
- Assets valued at fair value recognized in other comprehensive income, and
- Financing commitments and financial guarantee contracts.

According to the expected loss pattern set by IFRS 9, a credit event (impairment indicator) should not take place before the recognition of the loss adjustments. Consequently, expected losses should always be recognized at the level of at least the next 12 months. The expected loss over the entire

period of the financial instrument will be recognized in the event of a significant increase in credit risk compared to the time of initial recognition.

OTP Bank Romania considers a wide range of relevant, reasonable and justifiable information when applying ECL accounting models relating to historical data, current conditions and projections of the future economic environment, as detailed in the continuation of this document. The judgment based on credit experience is taken into account when establishing future scenarios and potential consequences arising from the occurrence of risk events.

IFRS 9 sets out a three-stage depreciation assessment model according to which financial assets have (or have not) suffered a significant increase in credit risk compared to the time of initial recognition. The three stages determine the level of impairment to be recognized in the form of expected loss (ECL) (as well as the level of interest income to be recognized) at each reporting moment:

- **Stage 1**: Performance exposures and credit risk did not significantly increase Recognition of expected losses for the next 12 months;
- **Stage 2**: Performance exposures but credit risk increased significantly from the time of initial recognition Recognizing the expected lifetime loss;
- **Stage 3**: Non-performing exposures so that the financial asset is depreciated Recognizing the expected lifetime loss.

The Bank uses two approaches to estimate the expected losses:

- Individual assessment
- Collective assessment

#### **Recognition of the expected loss on loans on a collective basis**

Recognition of the expected loss over the life of the financial assets on a collective basis should take into account comprehensive credit risk information. Comprehensive information on credit risk incorporates both historical and present-day relevant information, including macroeconomic forwardlooking information to estimate a result close to recognizing expected loss over the life of individual financial assets. All credit exposures are subject to collective analysis without exception, even though some exposures are eventually analyzed and provisioned on an individual basis.

In order to determine the significant increase in credit risk and the recognition of an adjustment for impairment on a collective basis, the Bank will group financial instruments on the basis of common credit risk characteristics in order to facilitate the early identification of significant credit risk growth.

Analysis of portfolio granularity for segmentation purposes is the first step of the collective analysis and is based on the analysis of default rates at sub-segments compared to upper segments. A significant deviation in these values indicates the favorable relevance of including the collective analysis sub-segment.

#### **Recognition of expected loss on loans on an individual basis**

Exposures will be analyzed on an individual basis if they meet the following depreciation and exposure conditions:

- Exposures related to legal entities or other economic entities with group values of more than EUR 300 thousand in equivalent, classified in Stage 3
- Exposures to legal entities or other economic entities managed by the Restructuring and Recovery Department Loans (regardless of value)
- Exposures related to real estate mortgaged individuals with RON 500 thousand equivalent equivalents, classified in Stage 3
- Exposures subject to notification under the "Law on the payment of real estate in order to settle the liabilities assumed by credits no.77 / 2016"

If the exposure improves its status and is reclassified in more favorable Stages than Stage 3, the exposure will be moved to the collective area.

The individual rating can be performed for exposures below the threshold above. Transfer from collective evaluation to individual assessment (and vice versa) is subject to the approval of the responsible person / s in accordance with this standard.

The individual assessment could be considered in the case of an independent / external valuation of a portfolio before the sale. In this case, independent / external evaluations must meet all the individual assessment requirements defined in these Norms.

If the exposure to a legal entity does not improve your status and remains classified in Stage 3 but its value falls below the established materiality thresholds, the customer will remain in the individual-based scope of analysis for the entire period during which the Stage 3 classification maintained.

If a legal entity customer or other economic entities are individually analyzed, all of the Bank's exposures to that client will be individually analyzed.

#### 4.2 The management of the concentration risk

The concentration risk is that kind of risk arising from exposures towards counterparties, groups of related counterparties and counterparties from the same economic sector, geographic region or the same activity or goods or credit risk mitigation techniques and includes particularly the risks with large indirect exposures to credit risk (e.g. towards a single collateral issuer).

Concentration risk is measured and mitigated through the use of internal limits. Setting the internal limits shall be done after analyzing the structure of the loan portfolio, including its estimate trends.

In order to manage the concentration risk, the Bank assumes a MEDIUM to HIGH level of concentration risk, because it has a solid limits system and procedures that are periodically amended in accordance to the market and portfolio evolution.

#### 4.3 Quantitative and qualitative information on credit and concentration risks

Table 1: Form 4: EU OV1 - Overview of RWA

		Risk-weighted assets (RWA)		Minimum capital requirements
		30/09/2019	30/09/2018	30/09/2019
1	Credit risk (excluding CCR)	6,980,995	6,007,299	558,480
2	Of which the standardized approach	6,980,995	6,007,299	558,480
3	Of which the core IRB (FIRB) approach			
4	Of which advanced IRB (AIRB) approach			
	Of which equity securities from the IRB Approach under the			
5	simple risk-weighted approach or AMI			
6	CCR	5,352	319	428
7	Of which method of marking the market	-	-	-
8	Of which initial exposure method			
9	Of which standardized method			
10	Of which the Internal Model Method (MMI)			
	Of which the amount of risk exposure for contributions to the			
11	CCP guarantee fund			
12	Of which credit assessment adjustment (CVA)	5,352	319	428
13	Settlement risk	-	-	-
	Exposures in securitization in the banking portfolio (after the			
14	ceiling)			
15	Of which IRB approach			
16	Of which the IRB regulated formula method (SFA)			
17	Of which the Internal Assessment Based Approach (IAA)			
18	Of which the standardized approach			
19	Market risk	10,398	668	832
20	Of which the standardized approach	10,398	668	832
21	Of which AMI			
22	Large exposures	-	-	-
23	Operational risk	848,694	800,417	67,895
24	Of which basic approach	848,694	800,417	67,895
25	Of which the standardized approach			
26	Of which advanced assessment approach			
27	Values below the deduction thresholds (which are subject to a 250% risk weight)			
28	Adjustment for the minimum threshold			
29	Total	7,845,438	6,808,703	627,635

The following table shows the total and average value over the period of the net exposure broken down by exposure classes:

Table 2: Form 7: EU CRB-B - Total and average net exposures

(mii RON)	Valoarea netă a expunerilor la sfarșitul perioadei	Expuneri nete medii aferente perioadei
Central governments or central banks	1,541,922	1,395,002
Regional governments or local authorities	11,854	11,700
Public sector entities	1,124,890	1,038,563
Companies	4,459,747	4,180,671
Retail	3,158,411	2,942,722
Exposures secured by mortgages on immovable property	2,971,478	2,628,923
Exposures in default	408,366	429,282
Collective investment (OPC)	12,576	10,661
Other items	983,461	834,613
Total	14,672,705	13,472,137

In order to analyze the diversification of the credit portfolio, OTP Bank Romania S.A. follows the distribution of the portfolio on the five geographical regions in which it divided the country's territory.

Table 3: Geographical breakdown of exposures

(mii RON)	Center	North East	North West	South East	South West	Other countries	Other areas	Total
Central governments or central banks	-	-	-	1,541,922	-	-	-	1,541,922
Regional governments or local authorities	1,780	1,219	-	8,855	-	-	-	11,854
Public sector entities	-	-	-	568,233	-	536,744	19,913	1,124,890
Companies	613,645	579,509	573,294	2,569,568	121,766	-	1,964	4,459,747
Retail	423,512	496,255	434,907	1,343,137	460,238	-	362	3,158,412
Exposures secured by mortgages on immovable property	343,617	285,116	510,021	1,384,349	448,375	-	-	2,971,478
Exposures in default	51,021	67,572	96,651	168,351	24,773	-	-	408,367
Collective investment (OPC)	-	-	-	12,576	-	-	-	12,576
Other items	29,109	25,900	31,584	865,448	31,420	-	-	983,461
Total	1,462,684	1,455,571	1,646,457	8,462,439	1,086,572	536,744	22,240	14,672,707

The Bank monitors quarterly the concentration of the portfolio by sectors of activity and compliance with the limits set by the risk strategy. Below are the classes of exposures according to the main sectors of activity on September 30, 2019:

(ths.RON)	Accommodation and food service activities	Administrative and support service activities	Agriculture, forestry and fishing	Arts, entertainment and recreation
Central governments or central banks	-	-	-	-
Regional governments or local authorities	-	-	-	-
Public sector entities	-	-	-	-
Companies	150,474	112,824	482,194	-
Retail	41,645	11,434	257,597	8,204
Exposures secured by mortgages on immovable property	8,358	1,875	12,465	244
Exposures in default	1,667	4,734	6,651	156
Collective investment (OPC)	-	- 1	-	-
Other items	-	-	-	-
Total	202,144	130,867	758,908	8,603

Table 4.a. : Concentration of exposures by sector and type of counterparty

Table 4.b. : Concentration of exposures by sector and type of counterparty

(ths.RON)	Construction	Education	Electricity, gas, steam and air conditioning supply	Financial and insurance activities
Central governments or central banks	-	-	-	-
Regional governments or local authorities	-	-	-	-
Public sector entities	-	-	-	-
Companies	247,633	-	261,112	191,571
Retail	165,951	3,942	43,956	19,475
Exposures secured by mortgages on immovable property	20,889	50	21,222	14,574
Exposures in default	17,799	-	37,409	250
Collective investment (OPC)	-	-	-	-
Other items	-	-	-	-
Total	452,272	3,992	363,698	225,869

Table 4.c. : Concentration of exposures by sector and type of counterparty

(ths.RON)	Human health and social work activities	and social and		Mining and quarrying
Central governments or central banks	-	-	-	-
Regional governments or local authorities	-	-	-	-
Public sector entities	-	-	-	-
Companies	9,146	4,457	718,834	10,723
Retail	6,573	25,377	186,413	8,300
Exposures secured by mortgages on immovable property	1,979	4,501	18,895	1,622
Exposures in default	128	3,193	111,168	-
Collective investment (OPC)	-	-	-	-
Other items	-	-	-	-
Total	17,825	37,528	1,035,311	20,644

# Table 4.d. : Concentration of exposures by sector and type of counterparty

(ths.RON)	Other service activities	Professional, scientific and technical activities	Public administration and defence; compulsory social security	Transportation and storage
Central governments or central banks	-	-	-	-
Regional governments or local authorities	-	3,821	2,999	-
Public sector entities	-	-	-	-
Companies	8,934	82,651	-	1,174,115
Retail	11,377	30,859	-	72,449
Exposures secured by mortgages on immovable property	9,105	7,533	-	20,928
Exposures in default	370	41,640	-	6,983
Collective investment (OPC)	-	-	-	-
Other items	-	-	-	-
Total	29,786	166,504	2,999	1,274,475

Table 4.e. : Concentration of exposures by sector and type of counterparty

(ths.RON)	Transportati on and storage	Water supply, sewerage, waste management, and remediation activities	Wholesale and retail trade; repair of motor vehicles and motorcycles	Others	Total
Central governments or central banks	-	-	-	1,541,922	1,541,922
Regional governments or local authorities	-	-	-	5,034	11,854
Public sector entities	-	-	-	1,124,890	1,124,890
Companies	145,370	21,883	785,882	51,944	4,459,747
Retail	45,433	1,861	386,395	1,831,170	3,158,412
Exposures secured by mortgages on immovable property	7,138	1,847	69,766	2,748,490	2,971,478
Exposures in default	7,608	70	54,826	113,714	408,367
Collective investment (OPC)	-	-	-	12,576	12,576
Other items	-	-	-	983,461	983,461
Total	205,549	25,660	1,296,869	8,413,202	14,672,707

# Table 5: Form 11: EU CR1-A - Exposure credit grade by exposure class and instrument

	Gross carryi	ng values of			Credit risk	
	Defaulted exposures	Non - defaulted exposures	Specific credit risk adjustmen	General credit risk adjustmen	adjustment charges of the period	Net values (a+b-c-d)
Central governments or central banks						
Institutions						
Corporates						
Of which: Specialised lending						
Of which: SME						
Retail						
Secured by real estate property						
SMEs						
Non-SMEs						
Qualifying revolving						
Other retail						
SMEs						
Non-SME						
Equity						
Total IRB approach						
Central governments or central banks	-	2,320,016	1,319	-		2,318,697
Regional governments or local authorities	-	11,958	103	-		11,854
Public sector entities	-	-	-	-		-
Multilateral development banks	-	-	-	-		-
International organisations	-	-	-	-		-
Institutions	-	791,871	-	-		791,871
Corporates	-	4,404,527	79,010	-		4,325,517
Of which: SMEs	-	3,127,662	58,409	-		3,069,254
Retai	-	2,926,473	77,588	-		2,848,885
Of which: SMEs	-	1,304,190	27,856	-		1,276,334
Secured by mortgages on immovable property	-	2,971,478	-	-		2,971,478
Of which: SMEs	-	210,611	-	-		210,611
Exposures in default	628,668		220,300	-	194,395	408,367
Items associated with particularly high risk	-	-	-	-	19 1,050	-
Covered bonds	-	-	-	-		-
Claims on institutions and corporates with a short-term credit assessment	-	-	-	-		-
Collective investments undertakings	-	12,576	-	-		12,576
Equity exposures	_		-	-		
Other exposures	_	1,238,370	254,909	-		983,461
Total standardized pproach	628,668	14,677,267	633,229	-	194,395	14,672,706
Total	628,668	14,677,267	633,229	-	194,395	14,672,706
Of which: Loans	613,880	11,390,292	601,594	-	194,395	11,402,578
Of which: Debt securities	-	1,128,685	1,319	-	154,555	1,127,367
Of which: Off - balance- sheet exposures	14,787	2,158,290	30,316	-		2,142,761

Table 5.1: Form 12: EU CR1-B - Quality of exposure credit by industry or counterparty type

	Gross carryir	ig values of	Specific	General	Credit risk	
	Defaulted exposures	Defaulted exposures	credit risk adjustmen	credit risk adjustmen	adjustment charges of the period	Net values (a+b-c-d)
Agriculture, forestry and fishing	7,805	767,750	12,691	-	1,356	762,863
Mining and quarrying	-	21,005	360	-	-	20,645
Manufacturing	153,631	946,753	61,912	-	21,652	1,038,472
Electricity, gas, steam and air conditioning supply	49,630	338,045	23,701	-	605	363,973
Water supply	70	26,162	487	-	-	25,745
Construction	53,351	1,030,880	46,295	-	21,613	1,037,936
Wholesale and retail trade	99,067	1,266,162	67,366	-	107,252	1,297,862
Transport and storage	8,540	201,676	4,070	-	16,820	206,146
Accommodation and food service activities	3,118	203,558	4,509	-	356	202,168
Information and communicatio	3,826	35,261	1,277	-	11,299	37,810
Financial and insurance activities	3,992	2,958,521	262,971	-	68	2,699,542
Real estate activities	2,095	697,785	8,814	-	598	691,066
Professional, scientific and technical activities	59,371	126,820	19,828	-	2,428	166,362
Administrative and support service activities	10,434	150,602	8,465	-	9,570	152,571
Public administration and defence, compulsory social security	-	1,119,117	1,324	-	-	1,117,793
Education	0	4,044	51	-	28	3,993
Human health services and social work activities	139	18,084	395	-	-	17,828
Arts, entertainment and recreation	236	8,579	208	-	15	8,607
Other services	251	8,440	177	-	47	8,514
Households	173,111	4,748,025	108,328	-	688	4,812,808
Total	628,668	14,677,267	633,229	-	194,395	14,672,706

In terms of maturity of loans, the Bank has a predominantly long-term loan portfolio:

# Table 6: Maturity of exposures

(ths.RON)	On demand	<= 1 year	> 1 year <= 5 years	> 5 years	No maturity declared	Total		
Central governments or central banks	-	20,863	906,437	172,321	442,300	1,541,922		
Regional governments or local authorities	-	2,687	7,387	1,780	-	11,854		
Public sector entities	-	522,622	556	-	601,712	1,124,890		
Institutions	-	1,811,002	1,222,071	1,408,484	18,190	4,459,747		
Companies	36	842,116	1,219,498	1,096,271	491	3,158,412		
Retail	-	142,765	97,313	2,731,400	-	2,971,478		
Exposures secured by mortgages on immovable property	0	184,693	82,679	102,683	38,312	408,367		
Exposures in default	-	-	-	-	12,576	12,576		
Collective investment (OPC)	-	3,150	215	-	980,096	983,461		
Total	36	3,529,898	3,536,156	5,512,940	2,093,677	14,672,707		

Table 7: Form 15: EU CR1-E - Non-performing and restructured exposures

		Gross book va	lue for non-per	forming and n	on-performing	exposures			s, provisions and a e fair value deter	•	Material and financial guarantees received		
ths. RON			Of which restructured		Of which nor	n-performing		Asupra expuneril	or performante	Asupra ex neperfo			
		but DPD > 30 days and <= 90 days	performing exposures		Of which in default	Of which depreciated	Of which restructured		Of which restructured		Of which restructured	On non- performing exposures	Of which restructured exposures
Debt securities	492,106		-	-	-	-	-	(982)	-	-	-		-
Credits and advances	10,740,650	103,584	78,995	613,879	613,879	613,879	266,933	(448,441)	(21,561)	(281,906)	(116,091)	197,974	150,167
Off balance exposures	2,177,841	-	867	14,787	14,787	-	231	39,867	-	3,212	-	-	-

The table below shows the movements in depreciation adjustments.

Table 8.1: Form 16: EU CR2-A - Changes in the stock of general and specific credit risk adjustments

	Specific adjustments for cumulative credit risk
Opening balance	(400,803)
Increases due to initiation and purchase	(174,193)
Decreases due to derecognition	9,088
Changes due to changes in credit risk (net)	-
Variations due to changes without derecognition (net)	45,066
Variations due to updating the institution's estimation methodology (net)	-
Decrease in the depreciation adjustment account due to off-balance sheet	
removals	79,742
Other adjustments	(9,051)
Closing balance	(450,151)
Recoveries of amounts previously removed from the balance sheet directly	
recognized in profit or loss	1,297
Sums deducted directly from the profit or loss statement	22

Table 8.2: Form 16: EU CR2-B - Changes in the stock of loans and debt securities in default and impaired

	Specific adjustments for cumulative credit risk
Opening balance	(279,807)
Increases due to initiation and purchase	(77,442)
Decreases due to derecognition	8,294
Changes due to changes in credit risk (net)	3,328
Variations due to changes without derecognition (net)	(9,566)
Variations due to updating the institution's estimation methodology (net)	-
Decrease in the depreciation adjustment account due to off-balance sheet removals	79,703
Other adjustments	(6,417)
Closing balance	(281,906)
Recoveries of amounts previously removed from the balance sheet directly recognized in profit or loss	1,297
Sums deducted directly from the profit or loss statement	22

#### 4.4 Using credit risk mitigation techniques

The bank has developed internal regulations which state the types of accepted collaterals regarding contracts which imply any level of exposure, as well as the conditions for accepting these collaterals. At the same time, the Bank makes efforts to include, as part of loan transactions, collaterals which do not have a guarantee value, in order to improve the safety of the lending process and to consolidate the solvability of its debtors.

The policies and processes used for the assessment and management of real collaterals contain the following:

- the legal provisions and types of collateral most frequently used as guarantee in loans contracts
- the criteria and factors which serve as basis for collateral valuation, depending on collateral type
- the requirements for the legal options for enforcement of collaterals and the acceptability of their values
- methods applied for collateral valuation
- procedures to be applied in case changes appear with respect to collateral availability, valuation and the legal options for enforcement of collaterals
- the frequency of periodical reevaluation of collaterals.

	Unsecured exposures - Book value	Guaranteed Exposures - Book Value	Exposures secured by collateral	Exposures secured by financial guarantees	Exposures secured by credit derivatives	
Total loanes	9,392,587	4,152,730	3,607,074	545,657		-
Total debt securities	1,127,367	-	-	-		-
Total exposures	10,519,953	4,152,730	3,607,074	545,657		-
Of which in default	216,527	191,840	191,840	-		-

Table 9: Form 18: EU CR3 - Credit risk mitigation techniques - Overview

# Table 10: Form 19: EU CR4 - Standardized Approach - Exposure to Credit Risk and CRM Effects

	Expuneri înain	te de CCF și de CRM	Expuneri du	upă CCF și CRM	RWA și densitatea RWA			
Exposure classes	Valoare bilanțieră	Valoare extrabilanțieră	Valoare bilanțieră	Valoare extrabilanțieră	RWA	Densitatea RWA		
Central governments or central banks	1,541,922	-	1,850,148	-	239,576	1.91%		
Regional government or local authorities	11,197	657	11,197	121	2,264	0.02%		
Public sector entities	-	-	-	-	-	0.00%		
Multilateral development banks	-	-	-	-	-	0.00%		
International organisations	-	-	-	-	-	0.00%		
Institutions	601,174	44,706	673,074	90,326	219,059	1.74%		
Corporates	3,052,102	1,407,644	2,952,539	351,628	3,252,375	25.89%		
Reta	2,549,712	608,699	2,231,364	79,923	1,591,431	12.67%		
Secured by mortgages on immovable property	2,903,163	68,315	2,903,163	21,418	1,013,378	8.07%		
Exposures in defau	395,626	12,740	395,626	3,596	429,549	3.42%		
Exposures associated with particularly high risk	-	-	-	-	-	0.00%		
Covered bonds	-	-	-	-	-	0.00%		
Institutions and corporates with a short-term credit assessment	-	-	-	-	-	0.00%		
Collective investment undertakings	12,576	-	12,576	-	12,576	0.10%		
Equity	-	-	-	-	-	0.00%		
Other items	983,461	-	983,461	-	220,787	1.76%		
Total	12,050,933	2,142,761	12,013,148	547,012	6,980,995	55.58%		

# Table 11: Form 20: EU CR5 - Standardized Approach

								Risk weight										
Exposure classes	0%	2 %	4 %	10 %	20%	35%	50%	70%	75 %	100%	150%	250%	370 %	1250 %	Others	Deducte	Total	Of which unrated
Central governments or central banks	1,326,028	-	-	-	171,823	820,846	-	-	-	-	-	-	-	-	-	-	2,318,697	1,976,136
Regional government or local authorities	-	-	-	-	11,854	-	-	-	-	-	-	-	-	-	-	-	11,854	11,854
Public sector entities	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Multilateral development banks	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
International organisations	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Institutions	-	-	-	-	563,393	-	-	226,186	-	-	2,292	-	-	-	-	-	791,871	708,572
Corporates	55,483	-	-	-	-	-	-	-	-	-	4,270,034	-	-	-	-	-	4,325,517	4,325,517
Reta	21,624	-	-	-	-	-	-	-	-	2,827,238	-	-	-	-	-	-	2,848,862	2,848,862
Secured by mortgages on immovable property	-	-	-	-	-	-	2,971,478	-	-	-	-	-	-	-	-	-	2,971,478	2,971,478
Exposures in defau	-	-	-	-	-	-	-	-	-	-	343,699	64,668	-	-	-	-	408,367	408,367
Exposures associated with particularly high risk	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Covered bonds	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Institutions and corporates with a short-term credit assessment	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Collective investment																		
undertakings	-	-	-	-	-	-	-	-	-	-	12,576	-	-	-	-	-	12,576	12,576
Equity	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other items	720,775	-	-	-	52,373	-	-	-	-	-	210,312	-	-	-	-	-	983,461	980,598
Total	2,123,911	-	-	-	799,444	820,846	2,971,478	226,186	-	2,827,238	4,838,912	64,668	-	-	-	-	14,672,684	14,243,961

The main categories of collateral accepted by the Bank in the lending process are:

Table 12: Type of collaterals

Crt. No.	COLLATERAL TYPE
1	Mortgages
2	Claims on central and local public administrations, insurance companies, Central Bank and Banking activity sector
3	Pledges
4	Securities
5	Items in collection - Order of payment, checks, promissory notes
6	Cession of incomes, invoices and other
7	Collateral to another Bank
8	Collateral cash, cash
9	Guarantee fund facility
10	Life insurance and financial risk

Evaluation and management of these types of collateral is defined in the Bank's internal regulations approved by the National Bank of Romania. Depending on the type of guarantee, their evaluation is either outsourced or done internally.

#### 4.5 Management of the large exposures towards clients or group of connected clients

According to the stipulations of the EU Regulation no. 575/2013 of the European Parliament and of the Council from June, 26th 2013 on prudential requirements for credit institutions and investment firms and amending EU Regulation no.648/2012, the Bank monitors and quarterly calculates the exposures towards third parties, identifies the large exposures and reports them to the NBR and inform about them the Risk Management Committee and Management Board.

#### 4.6 Management of the countries exposures

The country risk is associated to the credit risk, determined by the economic, social and politic conditions of the borrower's country of origin.

The country risk is managed through permanent monitoring of the evolutions in those countries where the Bank registers exposures and by taking decisions related to the available limits, when appropriate. Also, country risk will be considered by Treasury Directorate in all risk assumptions towards counterparties, particularly towards the Banks that are making deals with.

The Risk Management Committee oversees the use and compliance of the country limits.

#### 4.7 Management of the counterparty's exposures

The Bank maintains a detailed list of approved counterparty limits, both individual counterparty limits and counterparty counterparty limits. The List of Banking and Financial Institutions Contracts is maintained and renewed by the Operational and Market Risk Department. It defines the limits for each counterparty, specific products and maximum duration.

The limit for a counterparty is determined based on:

- counterparty's rating
- the counterparty's regulatory capital
- aspects related to the business strategy, along with the compliance with legal provisions regarding risk taking activity.

The value of the counterparty limit is defined by taking into account the weight of the counterparty's rating category and the company's own funds.

During the process of limit setting for a counterparty, the Bank also respects the provisions of EU Regulation 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No 648/2012.

The counterparty limits are approved by OTP Bank Nyrt. Hungary and the Operational and Market Risk Department has the responsibility to perform the financial analysis and to manage the counterparty limits, to monitor the exposures and to present them to the Risk Management Committee. Regarding the limits with credit institutions used daily by Treasury Directorate, The Operational and Market Risk Department within Risk Administration Directorate, updates the limits in Fusion Risk system (implemented at OTP Bank Nyrt), in order to determine at any time the available limits. The Operational and Market Risk Department presents a quarterly report to Risk Administration Directorate regarding the bank's exposure to counterparty.

The own funds requirement for credit risk adjustment (CVA) for derivatives is calculated in accordance with EU Regulation 575/2013, article 382, point 1. intragroup transactions are excluded from the application of own funds requirements for CVA risk in accordance with Article 382 (4), lt.b

In the calculation algorithm of CVA, OTP Bank Romania SA applies the standardized method described in article 384 of the same Regulation. Thus, the own funds requirement is determined at portfolio level for each counterparty.

	Notional	Replacement cost/ current market value	Potential future credit exposure	EEPE	Multiplier	EAD post CRM	RWA
Mark to market	-	23,453	56,520	-	-	79,973	26,420
Original exposure	-	-	-	-	-	-	-
Standardised approach	-	-	-	-	-	-	-
IMM (for derivatives and SFTs)	-	-	-	-	-	-	-
Of which securities financing transactions	-	-	-	-	-	-	-
Of which derivatives and long settlement transactions	-	-	-	-	-	-	-
Of which from contractual cross-product netting	-	-	-	-	-	_	-
Financial collateral simple method (for SFTs)	-	-	-	-	-	-	-
Financial collateral comprehensive method (for SFTs)	-	-	-	-	-	479,011	2,092
VaR for SFTs	-	-	-	-	-	-	-
Total	-	23,453	56,520	-	-	558,984	28,512

 Table 13: Form 25: EU CCR1 - Exposure to CCR exposure based on approach

Table 14: Form 26: EU CCR2 - Capital Requirement for CVA

30/09/2019	Exposure value	RWA
Total portfolios subject to the advanced method	-	-
(i) VaR component (including the 3×multiplier)	-	-
(ii) SVaR component (including the 3×multiplier)	-	-
All portfolios subject to the standardised method	29,870	5,352
Based on the original exposure method	-	-
Total subject to the CVA capital charge	29,870	5,352

Table 15: Form 31: EU CCR5-A - Impact of compensation and real guarantees held on exposure values

	Gross positive fair value or net carrying amount	Netting benefits	Netted current credit exposure	Collateral held	Net credit exposure
Derivatives	23,453	-	23,453	-	23,453
SFTs	479,010	-	479,010	468,549	10,461
Cross-product netting	-	-	-	-	-
Total	502,463	-	502,463	468,549	33,914

Table 16: Form 31: EU CCR5-B - Composition of real guarantees for exposures to CCR

		eonater a a					
	Fair Value of C	ollateral Received	Fair Value of (	Collateral Posted	Fair Value of	Fair Value of	
	Segregated	Unsegrgated	Segregated	Unsegrgated	Collateral Received	Collateral Posted	
	-	-	-	-	478,702	-	
Total	-	-	-	-	478,702	-	

# Collateral used in derivatives transactions Collateral used in SFTSs

## 4.8 Residual Risk Management

The residual risk is the risk that the credit risk mitigation techniques used by the Bank are less effective than projected and derive from the application of credit risk mitigation techniques used under the minimum capital requirements.

The Bank's objective of managing the residual risk is to monitor and maintain the value of certain indicators within the limits set by the Bank. Risk Profile - OTP Bank Romania S.A. proposes an average low level of exposure to residual risk as the share of personal guarantees and financial guarantees is very low.

### 4.9 Market Risk Management

The market risk is the risk that the movement of the prices on the financial markets (exchange rates, interest rates, value of the shares and other securities, the prices commodities, etc modify the value of the trading portfolio (Trading Book) of the Bank. This definition can be extended so that it also includes the interest risk given by the products outside of the trading portfolio (Banking Book).

The bank targets a medium level of market risk. For this purpose, market risk level will be permanently measured and monitored in view of its mitigation.

#### Objectives

The purpose of managing market risk is to minimize the potential losses that may be caused by the unfavorable evolution of exchange rates, interest rates and shares prices. At the same time, OTP Bank Romania SA aims to maintain market risk at a level correlated with the Group's business strategy.

#### Strategy

The Bank's strategy related to the market risk management includes:

- the management of a trading portfolio within the approved limits;
- maintaining a specialized, dedicated department for the Market Risk;
- improving the existing procedures for management and monitoring exchange rate risk and position risk;
- professional training of the employees involved in the market risk monitoring activity;

#### Table 17: Form 34: EU MR1 - Market risk according to the standardized approach

	RWAs	Capital requirements
Outright products		
Interest rate risk (general and specific)	10,398	832
Equity risk (general and specific	-	-
Foreign exchange ris	-	-
Commodity risk	-	-
Options		
Simplified approach	-	-
Delta-plus method	-	-
Scenario approach	-	-
Securitisation (specific risk)	-	-
Total	10,398	832

#### **4.10 Foreign currency risk**

The Bank is engaged in proprietary trading on foreign currency market. The Bank may perform transactions and open only for the following foreign currency position: EUR, USD, GBP, CHF, CAD, JPY, HUF, AUD, SEK, DKK, NOK, PLN and CZK. New foreign currencies can be included with the approval of the Product Development, Sales and Pricing Committee.

The foreign currency risk monitoring is insured through compliance with the defined internal limits.

The risk limits established for the foreign currency position (that is the main tool for measuring the currency risk) are prudent and there is a VaR type system that centrally monitors this position by the OTP Group in the informatics application Market Risk Portal. Also, limits were set for the open foreign currency position for each currency (intraday and overnight), VaR limit and stop-loss limits (daily, monthly, annual). The indicators that have established limits are monitored daily, with special attention being paid to risk coming from trading activities.

VaR is a statistically measure used to determine a potential loss. VaR is defined as the maximum estimated loss by a certainty given degree (interval), for a given period, caused by the variation of risk elements in that specific period.

#### 4.11 Interest Rate Risk

Interest rate risk is the risk of registering losses or not accomplishing the estimated profits due to interest rates fluctuations on the market. The management of this risk concerns the balance and extra balance sheet items that are sensitive to changes of the interest rates. The Bank manages the interest rate risk in the Banking Book separately from the interest rate risk in the Trading Book.

#### • Interest Rate Risk in the trading portfolio

In order to manage the interest rate risk in the Trading Book, the following limits are established: bond position limit, Value at Risk (VaR) limit, Basis Point Value limits and stop-loss limits. The limits are monitored at OTP Bank Romania level and throughout OTP Bank Group using the Kondor+ and Market Risk Portal systems.

#### • Interest Rate Risk outside the trading portfolio

The main sources of interest rate risk in the Banking Book are given by the imperfect correlation between the maturity date of cash-flows (for assets and liabilities bearing fixed interest rates) or modification date (re-pricing) interest (in case of assets and liabilities bearing variable interest rates), the adverse evolution of rate yield curve (the unparalleled evolution of interest rates return on assets and interest bearing liabilities) and/ or imperfect correlation between changes of the interest rates for funds raised and placed on instruments with similar characteristics of interest rate re-pricing.

OTP BANK ROMANIA S.A. manages exposure to interest rate risk on Banking Book with the view of limiting the potential losses due to adverse movements of the interest rates, so these potential losses cannot jeopardize the Bank's profitability, own capital and safe operation.

For the purpose of measuring and managing this risk, the Bank uses the re-pricing gap analysis, the modified duration indicator analysis, the sensitivity, extreme market scenarios, observing the possible effects of the changes in interest rates on Bank profits and economic value.

For reporting purposes, the Bank uses the contractual maturity and cash flows for assets and liabilities that are sensitive to interest rate – adjusted for optionality risk (early prepayment/ withdrawal of loans/ deposits), as well as working hypotheses for items that do not have clearly specified contractual maturity. The Bank grants loans mainly with variable interest rate indexed by a reference public rate (benchmark ex.: Euribor, Robor) and aims to harmonize as possible the financing structure with the structure of assets so that to maintain a low interest rate risk exposure of the Bank.

The average maturity of customer resources, remained at a level where the Bank considers that is appropriate with the current structure of the balance sheet.

Interest rate risk exposure har remained similar to the previous year level and the bank has stayied the entire year withing the mediu-low assumed risk profile level.

RONEQ mio	EVE	NII
Year	Q3 2	019
Parallel up	(69.8)	2.3
Parallel down	22.4	-2.3
Steepener	(68.6)	$\langle \langle \langle \rangle \rangle$
Flattener	28.9	$\mathbb{N}$
Short rate up	(16.1)	$\sum$
Short rate down	4.3	$\langle \rangle$
Maximum	69.8	2.3
Year	Q3 2	019
Tier 1 Capital	1,608	3.10

To assess the risk of interest rate the Bank uses sensitivity indicators that measure the potential impact in economic value of the balance due to the parallel variation to 100 bp and to 200 bp of interests.

To evaluate the vulnerability of the Bank to losses in case of adverse fluctuation of the interest rates, the Bank makes stress tests that show the impact of interest rates shocks in the economic value of the Bank.

The interest rate risk for those activities outside the trading portfolio is determined on a monthly basis by the Asset & Liability Management Department within Strategy, Controlling and ALM Directorate. The risk exposure (risk profile included), compliance with the internal and NBR limits is presented monthly to the Asset & Liability Committee and periodically to the Management and Supervisory Board.

OTP Leasing has a simple interest rate risk structure. Most loan, as well as funding received, are of floating rate type with 3 months repricing period. Fixed rate loans are hedged for interest rate risk using fixed rate funding.

Interest rate risk is measured by OTP Leasing using the same method as the bank. The exposure is also monitored at consolidated level. Given the size and profile of OTP Leasing's interest risk profile the effect at consolidated level is not significant.

# 4.12 Management of the Liquidity Risk and disclosure requirements for Liquidity Risk in accordance with article 435 of Regulation (EU) No 575/2013

#### • Strategies and processes in the management of the liquidity risk

OTP BANK ROMANIA S.A. aims to maintain a constant comfortable liquidity in both normal and crisis conditions, taking also into account the issue of the cost of obtaining this liquidity.

#### • Structure and organization of the liquidity risk management function

The management of the liquidity risk function is provided by the Asset & Liability Management Department within Strategy, Controlling and ALM Directorate. Monitoring the tools for the management of the liquidity risk to which the Bank is exposed, the values of the indicators and setting them into limits are monthly reported to the ALCO and periodically to the Risk Management Committee, the Management Board and Supervisory Board of the Bank.

Close monitoring and prudent management of liquidity are permanently supervised by the Asset & Liabilities Committee and at the Group level.

### • Scope and nature of liquidity risk reporting and measurement systems

Based on the Liquidity Strategy and Policy on liquidity risk management, constantly improved and updated in accordance with prudential regulatory requirements of the domestic market and also of the group, OTP BANK ROMANIA S.A. has developed and uses an internal system for identification, measurement, monitoring and control of the liquidity risk, based on several levels:

• **Current management of liquidity** – developing the current activity in normal condition. Ensure the fulfillment of financial obligation anticipated and unexpected by maintaining the balance between incoming and outgoing cash. Determining the daily cash flow and operative liquidity to cover liquidity needs on 3 months horizon are the basic used tools. In the case of operative liquidity, prudential, is included a possible shock applied to attracted resources, determined by statistical methods.

- **Structural liquidity management** aims to ensure proper liquidity on medium and long term in order to avoid any pressure on current and future sources of liquidity.
- **Liquidity management in crisis situations** the pursuit of activity on individual crisis conditions (idiosyncratic scenario), in conditions of a general crisis, when the entire liquidity of the Banking system is affected, and also for another more complicated situation including both an individual and generally system crisis. The Bank follows to ensure enough liquidity reserve so it allows to fulfill its financial obligations in stress situations on an acceptable time horizon, without being forced to modify significantly its strategy or business model.

OTP BANK ROMANIA S.A. manages the liquidity risk having in view: the dimensioning of the short-term cash-flow and operative liquidity, the daily established structure of the Bank's balance sheet, the daily evolution of customer resources, the liquidity GAP – on main currencies and also for the total, the level and structure of the liquid assets portfolio (including those unencumbered by tasks), liquidity indicators and having early warning limits internally established, the assessment of the risk in crisis conditions based on the stress testing.

Policies for hedging and mitigating the liquidity risk and strategies and processes for monitoring the continuing effectiveness of hedges and mitigants

The bank's funding structure is comprised of a significant part of Group funding (around 30% of total liabilities). In the management of liquidity OBR assumes that maturing Group funding can be rolled over and that new Group funding can be accessed according to approved budgets or to meet any liquidity need during the normal course of business.

For liquidity contingency planning, supplementary to the bank's own on balance sheet liquidity, stand-by lines from the OTP Group are considered as available liquidity.

Other than Group funding there are is no other concentration of funding on other funding providers.

The bank monitors the level of available liquidity and Group Stand-by facilities compared to various crisis scenarios and takes appropriate actions (increasing funding including thru use of new Group funding, increasing liquid assets) based on the results, on the bank's budget and the bank's strategy.

#### Declaration on the adequacy of liquidity risk management arrangements of the institution

The bank considers that the liquidity management process to be adequate with regards to the bank's liquidity risk profile and strategy and in the context of the Group's liquidity policy. Group liquidity can be used to support the bank's strategy.

# Liquidity risk statement describing the overall liquidity risk profile associated with the business strategy.

The liquidity risk profile of the bank is comprised of a set of indicators considered relevant to the bank's liquidity position and funding structure: standard regulatory indicators (LCR, immediate liquidity); balance sheet ratios (loans/deposits, liquid assets/potential liabilities outflows in the next 12 months), measures of Group Funding dependency, internal liquidity indicators and liquidity crises simulation results.

Liquidity risk profile of the Bank has remained constant over the first three quarters of 2019, registering a medium-low level (assumed risk appetite of the Bank for 2019) level and fits within the limits set by national regulatory framework as well within the bank's risk tolerance of medium-high.

As part of the Basel 3 rules, the Basel Committee on Banking Supervision has proposed minimum two standard bank liquidity ratios:

# • The Liquidity Coverage Ratio (LCR):

The LCR is intended to promote the short-term resilience of a bank's liquidity risk profile over a 30 days stress scenario. The ratio is defined as the amount of High Quality Liquid Assets ("HQLA") that could be used to raise liquidity, measured against the total volume of net cash outflows, arising from both actual and contingent exposures, in a stressed scenario.

This requirement has been implemented into European law, via the Commission Delegated Regulation (EU) 2015/61, adopted in October 2014. Compliance with the LCR was required from October 1, 2015.

The final EBA guidelines on LCR disclosure released on the March 8, 2017 (EBA/GL/2017/01) requires us to disclose the average of month-end observations over twelve months preceding the end of each quarter.

Average LCR (twelve months average) has been calculated in accordance with the Commission Delegated Regulation (EU) 2015/61 and the EBA Guidelines on LCR disclosure to complement the disclosure of liquidity risk management under Article 435 CRR.

#### Concentration of funding and liquidity sources:

The only concentration of funding is related to Group Funding obtained to various Group entities (30% of total liabilities). The bank considers that maturing Group funding can be rolled over at any time.

#### Derivative exposures and potential collateral calls

Most liquidity outflows on derivatives are counterbalanced by similar liquidity-related inflows of derivatives.

#### Coin mismatch at CRL level

The LCR is calculated in all major currencies representing at least 5% of the bank's debt (RON, EUR, occasionally HUF and total cumulative in RON equivalent). During the first three quarters of 2019 no specific minimum level was set for individual currencies even if all values were monitored, after which the bank pursued a minimum of 100% for all significant currencies.

# Approach to centralized group liquidity management and individual legal entity liquidity management:

The OTP Group manages liquidity in a centralized manner, using a liquidity pooling concept, and preparing at Group level for liquidity contingency situations at subsidiary level. OTP Leasing Romania Funding is also covered by other entities in the OTP Group.

		Q3 2	2019	Q2	2019	Q1	2019	Q4	2018
Scope of co	nsolidation : solo	Total unweighted	Total weighted	Total unweighted	Total weighted	Total unweighted	Total weiehted	Total unweighted	Total weiehted
Currency a	nd units (RON million)	value	value	value	value	value	value	value	value
Quarter en	ding on (DD Month YYY)	30.09.2019	30.09.2019	30.06.2019	30.06.2019	31.03.2019	31.03.2019	31.12.2018	31.12.2018
Number of	data points used in the calculation of averages	12	12	12	12	12	12	12	12
HIGH-QUAL	ITY LIQUID ASSETS								
1	Total high-quality liquid assets (HQLA)	$\mathbb{A}$	1,741	$\square$	1,540	$\square$	1,427	$\searrow$	1,341
CASH-OUTF	LOWS								
2	Retail deposits and deposits from small business customers, of which:	2,126	159	2,076	157	2,046	155	1,985	151
3	Stable deposits	1,495	75	1,434	72	1,415	71	1,373	69
4	Less stable deposits	631	84	642	85	631	84	612	82
5	Unsecured wholesale funding	3,073	1,639	2,798	1,529	2,549	1,403	2,247	1,226
6	Operational deposits (all counterparties) and deposits in networks of cooperative banks	-	-	-	-	-	-	-	-
7	Non-operational deposits (all counterparties)	3,073	1,639	2,798	1,529	2,549	1,403	2,247	1,226
8	Unsecured debt	-	-	-	-	-	-	-	-
9	Secured wholesale funding	$\searrow$	-	$\square$	-	$>\sim$	-	$\rightarrow$	-
10	Additional requirements	180	35	186	35	197	38	212	42
11	Outflows related to derivative exposures and other collateral requirements	8	8	4	4	2	2	1	1
12	Outflows related to loss of funding on debt products		-	-	-	-	-	-	-
13	Credit and liquidity facilities	172	27	182	31	194	35	212	41
14	Other contractual funding obligations	132	115	137	121	135	122	135	125
15	Other contingent funding obligations	1,402	70	1,434	72	1,414	72	1,350	69
16	TOTAL CASH OUTFLOWS	$\searrow$	2,017	$\supset$	1,914	$>\!\!\!<\!\!\!<$	1,790	$>\!\!\!\!\!\!\!\!\!\!\!\!\!\!$	1,612
CASH-INFL	ows								
17	Secured lending (eg reverse repos)	143	143	79	79	40	40	-	-
18	Inflows from fully performing exposures	821	758	963	902	874	809	750	681
19	Other cash inflows	15	6	15	6	15	5	14	5
EU-19a	(Difference between total weighted inflows and total weighted outflows arising from transactions in third countries where there are transfer restrictions or which are denominated in non-convertible currencies)	$\ge$	-	$\geq$	-	$\geq$	-		-
EU-19b	(Excess inflows from a related specialised credit institution)	$\mathbb{N}$		$\geq$	-	$\geq$	-	$\geq$	-
20	TOTAL CASH INFLOWS	980	908	1,057	987	929	854	764	685
EU-20a	Fully exempt inflows	-	-	-	-	-	-	-	-
EU-20b	Inflows Subject to 90% Cap	-	-	-	-	-	-	-	-
EU-20c	Inflows Subject to 75% Cap	980	908	1,057	987	929	854	764	685
			TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE
21	LIQUIDITY BUFFER	$\geq$	1,741	$\rightarrow$	1,540	$\rightarrow$	1,427	$\geq$	1,341
22	TOTAL NET CASH OUTFLOWS	$\searrow$	1,122	$\rightarrow$	945	$\geq$	897	$\geq$	839
23	LIQUIDITY COVERAGE RATIO (%)	$\geq$	158%	$\rightarrow$	165%	$\supset$	161%	> <	163%

OTP Leasing has a low level of liquidity risk. The entire funding need is covered by Group entities. Short term needs are covered from available funds or existing revolving facilities. Once the utilization level of the facilities increases it is converted into medium/long term funding. OTP Leasing monitors liquidity risk at standalone level using a liquidity gap analysis including a 6 month projection of business needs in order to allow timely undertaking of new funding.

With no client funding the impact of OTP Leasing on the consolidated liquidity risk is not significant.

		Q3 2	2019	Q2	2019	Q1	2019	Q4	2018
Scope of co	Scope of consolidation : consolidated		Total weighted	Total unweighted	Total weighted	Total unweighted	Total weiehted	Total unweighted	Total weiehted
Currency a	nd units (RON million)	value	value	value	value	value	value	value	value
Quarter en	ding on (DD Month YYY)	30.09.2019	30.09.2019	30.06.2019	30.06.2019	31.03.2019	31.03.2019	31.12.2018	31.12.2018
Number of	data points used in the calculation of averages	12	12	12	12	12	12	12	12
HIGH-QUAL	ITY LIQUID ASSETS								
1	Total high-quality liquid assets (HQLA)	$\mathbb{N}$	1,741	$\geq$	1,580	$\mathbb{N}$	1,427	$\geq$	1,341
CASH-OUTF	LOWS								
2	Retail deposits and deposits from small business customers, of which:	2,126	159	2,094	157	2,046	155	1,985	151
3	Stable deposits	1,495	75	1,461	73	1,415	71	1,373	69
4	Less stable deposits	631	84	632	84	631	84	612	82
5	Unsecured wholesale funding	3,062	1,628	2,826	1,535	2,539	1,393	2,239	1,218
6	Operational deposits (all counterparties) and deposits in networks of cooperative banks	-	-	-	-	-	-	-	-
7	Non-operational deposits (all counterparties)	3,062	1,628	2,826	1,535	2,539	1,393	2,239	1,218
8	Unsecured debt	-	-	-	-	-	-	-	-
9	Secured wholesale funding	$\mathbb{A}$	-	$\land$	-	$\searrow$	-	$\geq$	-
10	Additional requirements	194	36	198	37	213	39	230	43
11	Outflows related to derivative exposures and other collateral requirements	8	8	5	5	2	2	1	1
12	Outflows related to loss of funding on debt products	-		1	-		-		-
13	Credit and liquidity facilities	187	29	193	32	210	37	229	43
14	Other contractual funding obligations	137	115	134	114	139	122	139	125
15	Other contingent funding obligations	1,392	70	1,397	70	1,404	71	1,340	68
16	TOTAL CASH OUTFLOWS	>	2,007	$\searrow$	1,913	$\rightarrow$	1,781	$\searrow$	1,605
CASH-INFLO	OWS								
17	Secured lending (eg reverse repos)	143	143	104	104	40	40	-	-
18	Inflows from fully performing exposures	837	767	867	798	886	816	760	686
19	Other cash inflows	15	6	15	5	15	5	14	5
EU-19a	(Difference between total weighted inflows and total weighted outflows arising from transactions in third countries where there are transfer restrictions or which are denominated in non-convertible currencies)	$\left \right>$	-	$\ge$	-	$\searrow$	-	$\ge$	
EU-19b	(Excess inflows from a related specialised credit institution)	$\mathbb{N}$	-	$\searrow$	-	$\searrow$	-	$\searrow$	-
20	TOTAL CASH INFLOWS	996	917	986	907	940	861	774	691
EU-20a	Fully exempt inflows	-						-	-
EU-20b	Inflows Subject to 90% Cap	-			-				-
EU-20c	Inflows Subject to 75% Cap	996	917	986	907	940	861	774	691
			TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE		TOTAL ADJUSTED VALUE
21	LIQUIDITY BUFFER	$\geq$	1,741	$\geq$	1,580	$\geq$	1,427	$\geq$	1,341
22	TOTAL NET CASH OUTFLOWS	> <	1,104	>	995	$\geq$	882	$\rightarrow$	827
23	LIQUIDITY COVERAGE RATIO (%)	$\mathbb{N}$	161%	$\rightarrow$	161%	$\supset$	163%	$\supset$	166%

#### • The Net Stable Funding Ratio (NSFR):

Basel 3 also contains a proposal to introduce a net stable funding ratio (NSFR) to reduce medium to long-term funding risks by requiring banks to fund their activities with sufficiently stable sources of funding. The NSFR requires banks to maintain a stable funding profile in relation to their on- and off-balance sheet activities. The ratio is defined as the amount of Available Stable Funding (the portion of capital and liabilities expected to be a stable source of funding), relative to the amount of Required Stable Funding (a function of the liquidity characteristics of various assets held).

In the EU, on November 23, 2016, the Commission published a legislative proposal to amend the CRR. The proposal defines, among other things, a mandatory quantitative NSFR requirement and which would apply two years after the proposal comes into force. The proposal was adopted on 16.04.2019 by amending Regulation (EU) No. 575/2013.

#### 4.13 Management of the Operational Risk

The operational risk is the risk of loss resulting either from the use of processes, people and systems or inadequate internal not function properly fulfilled, or from external events, and includes legal risk.

#### **Objectives**

The objectives had in view in order to have a good management of the operational risk are:

- avoiding unexpected operational losses, with serious consequences for the business;
- avoidance of recording a large number of operational losses generating events, with low consequence on the activity of the organizational unit and a high probability of occurrence;

- improving operational efficiency inside the operational risk management process;
- increasing customer service quality;
- enhanced attention for the operational risk within the risk management activity frame;
- efficient management of information and human resources within the Bank;
- improvement of the system for reporting and monitoring the losses caused by the operational risk;
- assessment of exposure to operational risk based on the history of registered losses and permanent updating of the database on events that generate losses due to operational risk, reported by all organizational units;
- assessment of the activities and processes, products and systems by preparing annual selfassessments for the activities and processes carried out within all the organizational units with the view of reporting the risks already identified during the performance of the activities or of the potential risks and the control measures taken to mitigate or eliminate the risks.

The self-assessment of the risks within the Bank is made annually based on the activities/ processes, and the responsible persons within the organizational units have to assess the operational risk for their own activities, the modifications and the effectiveness of the control measures based on a methodology issued by the Operational and Market Risk Department, with the involved Organizational Units. Also, action plans for the management of the identified issues may be drawn-up;

- Risk Management Committee Management Board and Supervisory Board shall be informed on the operational risks events that were reported by the organizational units towards Operational and Market Risk Department;
- permanent information of the Organizational Units over the decisions taken by the Risk Management Committee, the Management Board and the Supervisory Board related to the operational risk management;
- permanent monitoring of the key operational risk indicators; the key risk indicators are defined for various activities/ Banking processes, both individually and for the entire Bank. Their objective is to offer an accurate and global image over the operational risks evolution and development through monitoring the values and changes occurred. If necessary, based on them, it can be established the interventions that can be made at the activities/ processes level (e.g. staff turnover, complaints number, etc.);
- drawing-up plausible scenarios to establish plans for resuming or continuing the activity and for unforeseen situations.

The business continuity plan is one of the tools used for the management of the operational risks. Considering the normal function of the Bank, mapping the support processes of the business has the role of identifying and classifying the processes critical for the Bank, making additional detailed risk analysis, together with organizational units, in order to maintain the sustainability of the process. Alternative solutions that can be applied in case of any failure of the critical resource are defined. The business continuity plan guides and coordinates the preparation, testing and updating of the unique action plans, adapted to changes occurred in the functioning of the Bank. The Bank implements this activity, based on a Group uniform methodology, granting a special attention to the communication in case of crisis that are to be applied in situations of crisis;

• presenting of case study describing the causes of loss events with a high consequence over the Bank's activity, identifying hidden risks and analysis of all necessary control measures to mitigate risks.

# Strategy

The Bank's strategy for acquiring the objectives related to operational risk includes:

- the improvement of the operational risk management framework; periodic review of the regulatory framework for a good management of the operational risk within the Bank, development of new key risk indicators in order to use them for a better management of operational risks and connecting them to the specific and monitored activity;
- keeping records of operational risk reported at the level of the entire bank within the operational risk management database;
- Operational risk loss events are recorded in an integrated IT system with a Group level uniformity in line with Basel III requirements so that loss development and distribution can be continually analyzed and tracked based on the data for longer periods of time and also to identify the reasons that generated the losses. The operational risk database is updated whenever it is needed with new information on risk events already reported and introduced within it.
- Creating provisions for operational risk to minimize the impact of losses from operational risk events at the level of the entire bank;
- permanent support offered to the organizational units when drawing-up their operational risk reports;
- informing the organizational units on the decisions made by the Risk Management Committee and the Management Board and the Supervisory Board, related to operational risk;

- assessment of exposure to operational risk based on losses history and permanent update of the database on loss generating events of operational risk, reported by the organizational units;
- assessment of the activities and processes, products and systems by preparing annual selfassessments for the activities and processes carried out within all the organizational units with the view of reporting the risks already identified during the performance of the activities or of the potential risks and the control measures taken to mitigate or eliminate the risks;
- preparing plausible scenarios to establish plans for resuming or continuing the activity and for unforeseen situations;
- The business continuity plan and the Communication plan in case of crisis represent tools used for the management of the operational risks.

Management of the operational risk within the Bank is based on the responsibility of both Head Quarters and territorial units to identify, monitor and report any operational risk.

For a permanent assessment of the exposure to operational risk, OTP BANK ROMANIA S.A. has the following approaches:

- identification of the exposures towards the operational risk and monitoring of information and relevant data related to the operational risk including those of significant operational losses;
- Integration of operational risk management system into the risk management processes existing at OTP Group level. The results of operational risk management will be an integrant part of the monitoring and control of the Bank's operational risk profile;
- Development of internal reporting system, that provides monthly reports related to the operational risk to the management structures and management persons within the Bank.

The regulatory capital requirement for operational risk is determined in accordance with Regulation no. 575/2013 of the European Parliament and of the Council of the European Union on prudential requirements for credit institutions and investment firms.

The Bank determines the regulatory capital requirement to cover operational risk in line with the Basic Indicator Approach (BIA).

OTP Bank Romania S.A. targets a medium risk profile for its exposure to operational risk.

#### 4.14 Management of the Reputational Risk

In order to avoid losses or to fail in achieving the estimated profits, due to the lack of trust of the clients or the potential clients in the Bank, we grant a special attention to the perception they have in the image of OTP BANK ROMANIA S.A.

#### **Objectives**

The objectives of management of the reputational risk are:

- avoiding losses or the failure in achieving estimated incomes as a result of events triggering reputational risks;
- avoiding the damaging, direct or indirect, of the Bank's reputation;
- improving the Bank's image;
- avoiding the disclosure of secret or confidential information;
- avoiding using internal/ professional/ secret/ confidential information by the Bank employees for personal benefits or to any other purpose that may have detrimental consequences in the Bank's or in its clients image;
- reducing the number of complaints from the clients and improving the flow for their solving.

#### Strategy

The Bank's strategy related to the reputational risk management includes:

- defines the image attributes of the Bank in fully accordance with the strategy and the values of the company;
- defines the methods to improve the Bank's image and their implementation;
- defines methods for assessing the Bank's reputation and their implementation;
- setting action plans for eventual reputational crisis situations and ensures their implementation in such conditions, if necessary;
- continuously training of the employees from the sales activity in all the aspects related to the Bank's products and services, so they can offer to the clients the necessary information in order for them to make an informed, correct and in accordance with their needs decision in terms of acquisition or use of financial products and services offered by the Bank;
- periodically review of the internal regulations related to customer due diligence for the purpose of avoid entering into business relationships with clients having a fraudulent past, involved in

terrorist acts, money laundering, major payment incidents, bad payers, and/ or involved in production or selling of forbidden substances and/ or illegal activities (such as production or selling outlawed narcotics, weapons and ammunition);

- automation, wherever possible, of the checks mandatory to be made when staring a business relationship, in order to prevent the enrolment of a clients from the above mentioned categories;
- development of the existing IT application in order to improve the process of identifying the suspicious transactions;
- establishing and developing the trust of shareholders/ customers;
- improving the relationship with the Bank's clients by correct, complete and timely information
  provided to them in respect of the new products and services, changes in the existing products
  portfolio and by communicating them all aspects that might have an influence on the activity
  performed through the Bank;
- Aligning the internal regulations and the Bank's activities to all the legal provisions applicable to the credit institutions. Changes affecting their status will be communicated to customers in accordance with legal requirements.
- increasing the customer loyalty;
- educating customers in order to achieve a behavior-oriented daily use products and Banking services;
- attracting the loyalty of the clients and providers;
- attracting resources/ investments necessary for the development in optimal conditions of the specific Banking activity;
- implementing the necessary measures to limit the unauthorized access to the Bank's resources, irrespective of their type;
- ability to recruit/ retain the best professionals;
- capital storage for reputational risk that protects from future crises etc.;
- preparing the plans for resuming or continuing the activity and for unforeseen situations. The business continuity plan is one of the tools used for the management of the reputational risk;
- drawing up plans in case of crisis communication in order to ensure the normal operation of business in entire Bank.

OTP Bank Romania S.A. targets a medium - low level of exposure to reputational risk.

## 4.15 Management of the Strategic Risk

Strategic risks are risks that affect or are created by the bank's business strategy and strategic objectives. They arise from the bank's inability to implement appropriate business plans, strategies, decisions, resource allocation and its inability to adapt to changes in its business environment. This risk is therefore a function of:

- the bank's strategic goals;
- the business strategies developed to achieve the goals;
- the resources deployed in pursuit of these goals and the quality of implementation;
- the resources needed to carry out business strategies.

#### • Strategic planning process

OTP Bank România aims to put in place strategic plan(s) supported by realistic budget(s). Any strategic plan clarifies the bank's overall purpose, defines goals and priorities and determines practical approaches for achieving them.

If the strategic planning process is not appropriate or if the assumptions are not realistic, the strategic plan will be flawed thereby exposing the bank to the strategic risk.

In this regard, OTP Bank România aims to have an appropriate strategic planning process, encompassing the following:

- support or participation of the board, delegated committees, and senior management;
- participation of staff from various departments;
- adequacy of information in developing assumptions in relation to economic factors, position of the bank compared to competitors, current competitive position, future market trends and customer needs;
- consistency of the operational plans with the overall objective of the bank;
- assessment of actual performance against strategic plans.

# • Assessment of the occurrence of the strategic risk

In order to assess the occurrence of the strategic risk, the bank carried backward looking analysis on its strategic objectives from past years (3-5 years) and compares them with actual figures / ratios or other soft facts, non-quantifiable, for example:

market penetration;

- product development;
- enhancement of certain qualities / attributes of the bank's product portfolio;
- segmentation of customers or of products;
- deployment of Group of local initiatives etc.

# • Capital requirements for strategic risk for OTP Bank România (individual and consolidated level)

One of the most important outcomes of a successful strategy, that reaches its goals, is to generate profit. The lack of profit or losses requires additional funds, usually from shareholders, in order to ensure the capital adequacy of the bank, Therefore, the occurrence of strategic risk could lead to capital requirements.

In order to determine the capital requirement for strategic risk the bank uses the underachievement of budgeted profits, on a country consolidated base according to Group definition. Although capital adequacy is monitored on a separate basis, for the stand-alone bank, from an economic perspective, the Group consolidated approach is more sensible, as it is the view of the whole Group and thus that of the bank itself.

In the actual vs. plan analysis special events that occurred due to market opportunities and that could not have been foreseen will not be taken into consideration (CHF conversion, gain from Millennium acquisition).

The bank examines the fulfillment of the plan on a quarterly basis for the last 5 years.

For each quarter between Q1 2013 and Q4 2018 a comparison actual vs. plan is made for profit before tax. A weight is distributed for each period (the more recent periods receive a higher rate as it is more relevant and the older periods receive lower weights).

The gap between actual and plan (in mil RON) are weighted for each quarter. The gaps for the analyzed period (2013-2018) are added up to **+31.9 million RON**.

For the calculation of the capital requirement for strategic risk for OTP Leasing (the subsidiary included in local consolidation), the actual differences versus budget for the last 4 years were analyzed. The calculation method is used to calculate the bank's capital requirement. The gap calculated for the analyzed period (2014-2018) is +**6.2 million** RON.

The capital required for strategic risk is calculated as the negative amount of the current difference versus the plan, so it only occurs if the realization was below the plan.

The positive result means that for the period under review the realization exceeded the plan, highlighting the lack of the capital requirement for the individual and consolidated strategic risk.

# Risk categories

In order to determine the risk category that the calculated strategic risk falls in (low, medium, high) the capital requirement is calculated as a share out of own funds, the result will be categorized in the following risk categories accordingly:

- <5% low risk
- 5%-10% medium risk
- >10% high risk

# Calculation of capital requirement for strategic risk, exemplified for 2019 for OTP Bank România

Since the capital requirement for strategic risk in 2019 at the consolidated level is null, the strategic risk is low.

# 4.16 Management of the external risks of the credit institution

Macroeconomic crisis simulations are a forward-looking exercise whose purpose is to estimate incomes, potential losses and capital requirements under two crisis scenarios (two macroeconomic - one being more severe than the other, one internal and one combined).

It should be emphasized that these capital requirements are determined before applying any measures to supplement the own funds or reduce the risks to which the bank is exposed.

In the event of any unfavorable scenario, the bank will take preventive risk mitigation measures (risk-weighted assets and other risk mitigation techniques) as well as additional capital measures.

However, in addition to raising capital, the bank will look into if a more drastic scenario can become real, all possible ways of raising own funds and reducing additional provisions (one way would be to shut down unused facilities to reduce additional capital including, if possible, analyzing the possibility to sell the collateral covering the related exposures, the sale of fixed assets of the bank that have no direct impact on the bank's business development).

Macroeconomic crisis scenarios include values of the macroeconomic indicators that have the most impact on the profitability of OTP BANK ROMANIA S.A., such as EUR / RON exchange rate, LIBOR CHF, ROBOR, unemployment rate and others.

The steps taken to estimate the implications for OTP BANK ROMANIA S.A. in the crisis simulations are the following:

- identification of risk factors;
- generation of macroeconomic scenarios;
- estimating the evolution of non-performing loans;
- estimating the cost of risk, provisions and risk weighting factors;
- assessing the impact on profitability and on the adequacy of capital.

The results of the crisis simulations are reported to the Risk Management Committee that analyzes and approves these results. Follow-up to the discussions in this Committee:

- inform the Bank's Board of Directors of the results of the macroeconomic crisis simulation;
- it may decide to inform the Assets and Liabilities Committee, which, according to its attributions, may propose remedies to be approved by the Bank's Directorate

#### 5. Encumbered and unencumbered assets

The situation of the assets and unencumbered by the tasks is presented as follows:

	Carrying amount of encumbered assets	Fair value of encumbered assets	Carrying amount of unencumbered assets	Fair value of unencumbered assets
Assets of the reporting institution			12,394,055	
Equity instruments			16,226	16,226
Debt securities			1,127,703	1,127,703
Other assets			11,250,126	

At 30.09.2019 the Bank did not have any encumbered assets.

# Anexa1

IFRS 9-FL Form: Comparison of own funds, capital ratios and leverage of institutions, depending on the application or non-application of the transitional measures on IFRS 9 or ECLs analogous

		а	b	c	d	e
		30-09-2019	30-06-2019	31-03-2019	31-12-2018	30-09-2018
	Available capital (amounts)					
1		1,608,099	1,276,902	1,277,085	1,281,713	1,146,550
2	Common Equity Tier 1 (CET1) capital as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	1,499,492	1,179,090	1,173,399	1,172,176	1,039,962
3	Tier 1 capital	1,608,099	1,276,902	1,277,085	1,281,713	1,146,550
4	Tier 1 capital as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	1,499,492	1,179,090	1,173,399	1,172,176	1,039,962
5	5 Total capital	1,608,099	1,276,902	1,277,085	1,281,713	1,146,550
6	Total capital as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	1,499,492	1,179,090	1,173,399	1,172,176	1,039,962
	Risk-weighted assets (amounts)					
7	Total risk-weighted assets	7,845,438	7,462,825	7,433,205	7,047,816	6,808,703
8	Total risk-weighted assets as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	7,749,049	7,376,017	7,341,184	6,950,602	6,714,106
	Capital ratios					
9	Common Equity Tier 1 (as a percentage of risk exposure amount)	17.11%	17.11%	17.18%	18.19%	16.84%
10	Common Equity Tier 1 (as a percentage of risk exposure amount) as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	15.99%	15.99%	15.98%	16.86%	15.49%
11	Tier 1 (as a percentage of risk exposure amount)	17.11%	17.11%	17.18%	18.19%	16.84%
12	Tier 1 (as a percentage of risk exposure amount) as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	15.99%	15.99%	15.98%	16.86%	15.49%
13	Total capital (as a percentage of risk exposure amount)	17.11%	17.11%	17.18%	18.19%	16.84%
14	Total capital (as a percentage of risk exposure amount) as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	15.99%	15.99%	15.98%	16.86%	15.49%
Lev	erage ratio					
15	Leverage ratio total exposure measure	13,195,848	12,526,270	12,139,680	11,821,162	11,272,188
16	Leverage ratio	10.19%	10.19%	10.52%	10.84%	10.17%
17	Leverage ratio as if IFRS 9 or analogous ECLs transitional arrangements had not been applied	9.41%	9.41%	9.67%	9.92%	9.23%